



Terms of use

We, TOURTHAIWAY (TTW), hereby declare that as soon as any visitors deciding to book and use any tour programs detailed in this site and deposits have already been transferred and being received by TTW, from then on the two parties, TTW and customers, have an agreement with each other in terms of fulfilling what mentioned in the program tours as the following;

TTW must provide, arrange and manage things in accordance with what mentioned in the tour program booked by tourists. Generally speaking, the itinerary must be completely done as what have already been shown and described on the site. However, occasionally changes may be possible to happen and in part or the whole itinerary somehow has to be changed because of unpredictable situations and uncontrollable factors that we, two parties, never expect before such as accidents, severe storms, flooding or other disasters, in that sense we, TTW, will try our best in terms of contacting any third parties concerned, such as insurance companies, rescue teams in order to let them relieve, support, compensate and any like that to tourists who are being on tour according to itinerary and found those kind of situations.

Moreover, any tour programs' itinerary sometimes have to skip, change, waive or anything like that with whatever reasons which is under control of TTW and is the controllable factors such as the irresponsible of tour guides, the van' drivers disappear or something like that, in this sense, we, TOURTHAIWAY, have a responsibility in searching and looking for other equal and qualified activities in order to replace with what have mistakenly been made by TTW' team.

At the same time, tourists who decide to book and occupy any tour programs must make a deposit in advance otherwise we, TTW, won't be able to process anything according to tour programs you are interested in because the deposit in advance is the obvious evidence showing that you are serious in occupying the tour with us. Moreover, the pending amount of prices tourists have to pay can be paid later on but it is kindly required that you all must transfer all of that no later than the first day of tour departure date.

All materials available in this site, for example, pictures, VDOs, contents, trade mark, trade-dress, are the intellectual property and protected by the copyright laws. Therefore, we, TOURTHAIWAY, do not allow any visitors copy, imitate, distribute, share and reproduce without written permission from TTW first, especially the commercial purposes. However, any visitors who intend to use our materials for the

particular purposes, not for business and commercial goals, such as for educations, non-profit manners, are kindly required to have a written forms sent us first so that we, TTW, could take into considerations before giving back to you.

Any ideas, comments, feed- back which any visitors may have regarding this site are highly appreciated if those are expressed without bias, prejudice and discrimination. However, the unlawful manners such as pornography, criminal encourages, terrorist attack which violate the local law, Thai and international laws, are strongly prohibited in publishing in this site. Any violators who still post those illegal ones must be solely punished by the laws and by all means there is nothing related to TTW.

Any links while visitors visiting this site may lead you all to third parties' sites are only for convenient use whereas contents contained in those sites are out of control and not be responsible by TTW in any aspects.

Accident Policy

Any accidents happened while being on tour according to the itinerary are generally covered with travelling insurance that tour provided to all of you. However, in case you have your own one that would be the best option in claiming compensation from insurance company

Booking Policy

Tourists & travelers who intend to book any tour programs are kindly requested to make a deposit in advance 50% of all charges and the rest of all can be paid later but no later than the first date of tour departure

Cancellation and Refund Policy;

At any time after transferring the deposit in advance and being received by TTW and tourists have to cancel the tour programs with whatever reasons you may have must comply with the rules and regulations as the following;

- In case tourists inform TTW in advance by written forms not by verbal communication about its cancellation earlier than 30 days upwards before the tour departure date, TTW will refund 70% of whole money received from tourists.
- In case tourists inform TTW in advance by written forms not by verbal communication about its cancellation less than 30 days but more than 15 days before the tour departure date, TTW will refund 40% of whole money received from tourists

- In case tourists inform TTW in advance by written forms not by verbal communication about its cancellation less than 15 days before the tour departure date, there is no refund from TTW

Finally for further inquiries you may have feel free to contact us at

TOURTHAIWAY

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Thanyaburi, Pathumtani

THAILAND

26/4/2018